

Customer Full Name: _____

- i. Request Type New Client Amendment For Existing Client (provide account no. as ref) _____
- ii. ADIB DIRECT Service Inquires, Payments & Service Requests (Includes all products & services offered by ADIB Direct)

iii. Account Services

Serial No.	Account Number (Account No's for which you want online access)	Account Currency	Add/Remove
1	_____	_____	_____
2	_____	_____	_____
3	_____	_____	_____
4	_____	_____	_____

iv. User Information Please list information for each person you wish to nominate as USERS for ADIB DIRECT

User Information Add User Delete User Amend User

First Name: _____ as per ID document

Last Name: _____ Email Address: _____

Mobile Number: _____ country code + local number User ID: _____ only mention for amendments

User Profile* Viewer & Maker Verifier & Maker Releaser & Maker Approver Self Authorization Limit (AED) _____

user profile is mandatory & multiple selection is allowed accounts, payments & service requests Only for payments self authorization has to be selected only if the user is the maker and the authorizer

Token Authorization: Soft via mobile app (ADIB Direct provides the convenience of generating One-Time-Password using your smartphone device)

Account Access: Selected Accounts Only (mention account numbers below) All Accounts

Account Number: _____

Payment profile All Payment Types OR Selected Payment Types Below

(can select multiple) Own Accounts Other Accounts Within ADIB Domestic International Salary Non-WPS Salary WPS GPSSA Covered Card Utility Bills Bulk File Upload (single + multiple debits)

User Information Add User Delete User Amend User

First Name: _____ as per ID document

Last Name: _____ Email Address: _____

Mobile Number: _____ country code + local number User ID: _____ only mention for amendments

User Profile* Viewer & Maker Verifier & maker Maker Releaser Approver Self Authorization Limit (AED) _____

user profile is mandatory & multiple selection is allowed accounts, payments & service requests only for file uploads accounts, payments & service requests self authorization has to be selected only if the user is the maker and the authorizer

Token Authorization: Soft via mobile app (ADIB Direct provides the convenience of generating One-Time-Password using your smartphone device)

Account Access: Selected Accounts Only (mention account numbers below) All Accounts

Account Number: _____

Payment profile All Payment Types OR Selected Payment Types Below

(can select multiple) Own Accounts Other Accounts Within ADIB Domestic International Salary Non-WPS Salary WPS GPSSA Covered Card Utility Bills Bulk File Upload (single + multiple debits)

Important Notes:

- Payment Verifier and Payment Authorizer roles cannot be given to the same person.
- Soft tokens will be issued for bulk file verifier and Payment/Service Request Authorizer only. However, no tokens will be issued for Viewer and Maker.
- Transaction authorizer should be the delegated signatory as per the company mandate. Their role & approval group/workflow will be created as per held company mandate by ADIB.
- For all new user(s) please attach a valid copy of Emirates ID or Passport.
- Online Service Requests: Any one maker / Any one authorizer (for single authorizers) OR Any one maker / Any two authorizers (for multiple/joint authorizers) from the above mentioned users / existing online users would be able to approve the service requests including cheque book requests. For a list of service requests, please refer to the FAQ section on the ADIB Website <https://www.adib.ae/en/Pages/adib-direct.aspx>.

NOTE: This page may be re-printed in case of more users and accounts



v. Special Instructions (If any)

vi. Charge Account*

Account Number

ADIB DIRECT Subscription Primary

ADIB DIRECT Subscription Secondary

* Mandatory to instruct one AED account as 'Primary' charge account. A 'secondary' charge account can also be instructed if required
 * Transactional and monthly charges will be debited from the respective transaction debit accounts
 Note the website below for information on standard charges for respective Wholesale Banking & Business Banking
 Wholesale Banking <https://www.adib.ae/en/SiteAssets/WBG/serviceguide.pdf>
 Business Banking <https://www.adib.ae/en/SiteAssets/BBD/SOC.pdf>

vii. Online Payment Amount Limits (only required if you select 'Payments & Salaries' service)

Company Level

Limits (AED)

Maximum total online transaction amount to be executed per day

For Business Banking default limit is AED 1 million and For Wholesale Banking default limit is AED 50 million

Maximum individual online transaction amount to be executed per day

For Business Banking default limit is AED 500,000 and For Wholesale Banking default limit is AED 30 million

* Only enter desired limits if your limits are lower than the default limit, else leave blank
 * Other default limits will apply in addition to the above.
 * For increased Limit please fill the "Limit Increase Application Form" and submit to the nearest branch

viii. Courier Information (Security Token, Cheque Book, Documents)

Complete Mailing Address:

Appointed Person Name:

Contact Number:

Emirates ID No.

Email Address:

Office Number, Building Name, Street, City, Country

"I/we, hereby declare, having read, understood and agree to be bound by, the Terms and Conditions governing the Cash Management Services (the "Terms and Conditions") between me/us and Abu Dhabi Islamic Bank PJSC (ADIB) appended to this Application Form and contained on ADIB Website <https://www.adib.ae/en/SiteAssets/adib-direct-TCs.pdf> and hereby on the date hereof, duly accept such Terms and Conditions. The Terms and Conditions are integral and inseparable part of using the Cash Management Services made available by ADIB accordingly, I/We undertake to comply with all my/our obligations therein and with any amendments which may be made therein from time to time and notified by ADIB and in addition published on the above mentioned Website and such notification and/or the use by me/us or any of my/our users of any Cash Management Services after any amendment is made shall establish my/our acceptance thereof accordingly.

Authorized Person (Mandatory)		Authorized Person	
Name <small>as per ID document</small>	_____	Name <small>as per ID document</small>	_____
Title	_____	Title	_____
Signature	_____	Signature	_____
Date	_____	Date	_____



For Bank Use Only

Received By	Signature Verification	Document Archival
Receiver Signature & Date	Maker Signature & Date	Archiver Signature & Date
Reviewer Signature & Date	Checker Signature & Date	
Client Segment	RIM/GRIM Number	

NOTE: This page may be re-printed in case of more than two authorized signatories are signing this document. Please cross-off all the other fields after re-printing.